



Struggling with a healthcare issue?

TAKE ADVANTAGE OF THIS UNION BENEFIT

Our Mobile Care Coordinator RNs, backed by a team of registered nurses, are ready to respond whenever you are struggling with a healthcare issue. They can:

- VISIT YOU AT HOME or in the hospital to assess your care needs.
- GO WITH YOU to see doctors, to ask questions and to get answers.
- BE YOUR GUIDE, coach and advocate for any healthcare issue.
- MAKE APPOINTMENTS so you can be seen as quickly as possible.
- IDENTIFY PROVIDERS for all care needs and second opinions.
- **RESOLVE PROBLEMS** with billing, claims and health insurance.
- GET THINGS YOU NEED such as healthcare equipment.
- PROVIDE DECISION SUPPORT when you are thinking about treatments or surgery.
- EXPLAIN A NEW DIAGNOSIS to help you make informed decisions.

Who is eligible

The services of our Mobile Care Coordinator Nurses are available to members of the Schools Health Insurance Fund and their covered dependents. All services are offered at no charge to you and are confidential.



